## Practical skills online – how far can you go?

Terry Neal, COL

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To help Commonwealth governments and institutions use distance and open learning for sustainable livelihoods



#### Distance learning: Increase access through flexibility and affordability













## Open TVET?



#### Pre COVID 19





#### Post COVID 19



GLOBAL LABOUR MARKET CHALLENGES



40 million new annual entrants to the labour market

DISPROPORTIONATE

EMPLOYMENT AND ENTREPRENEURIAL SKILLS

**Beyond ACCESS** 

**SKILLS** MISMATCH

CHALLENGE

IDLE WORKERS STUDY AND TEACH

RELEVANCE & QUALITY

WORK keeps CHANGING

by 2030 the jobs of

IDENTIFY

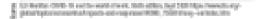
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to a greener economy

LIFELONG LEARNING

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#### Open TVET

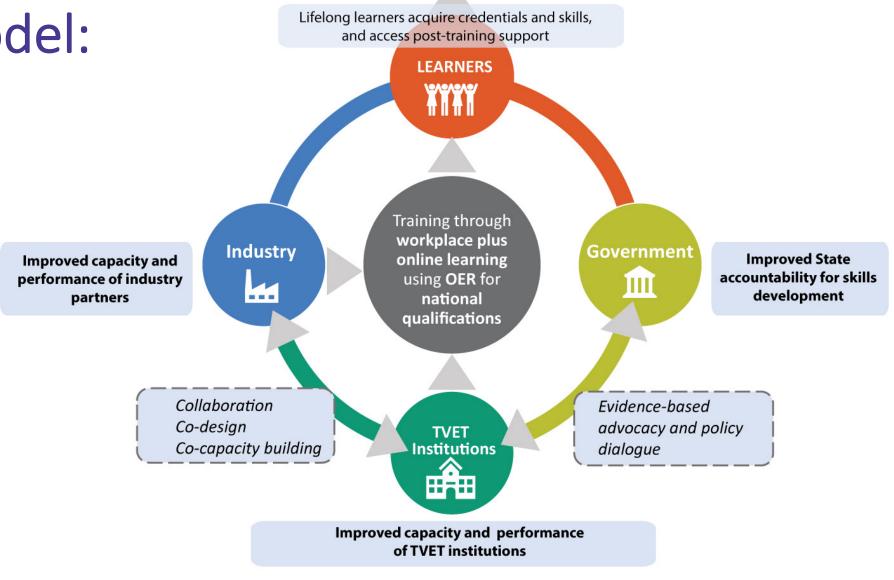


## Open Polytechnic





# COL's Skills in Demand model: Pathway of change



Improved employment, income and

productivity of learners

Country	Partners - TVET and industry	Skill in demand	From pilot to scale
Nigeria	Yaba College of Technology  Computer and Telecommunication Engineers Association of Nigeria (COMTEAN)	Computer and mobile phone repair, business skills  Projected demand for ICT skills	Pilot 80MCs + 500 apprentices  Scale 2022 - 1,200 + 12,000 2023 - 3,000 + 30,000 pa
Zambia	Luanshya Technical Business College  Nakadoli - informal furniture co- operative Kubu Crafts - formal furniture making company	Carpentry and upholstery, business skills  Furniture making industry - one of nine 'quick wins' for job creation	Pilot: 11 MCs, 50 apprentices  Scale: > 1,000 co-operatives, 100,000 trained
Tuvalu	Tuvalu Atoll Science, Technology and Training Institute (NZ Building and Construction Industry Training Organisation)  Public Works Department	Construction  Build and maintain Tuvalu infrastructure, including post cyclone, emigration choices	Pilot: 60 unskilled construction workers Now extended to schools  Scale: Higher level construction skills, other skills, other countries

#### Co-design – workplace plus online learning

- Genuine partnership based on trust, developed over time
- Project design workshop
- Collaborative design and development of
  - High level design
  - Assessment process
  - Learning activities
  - Digital resources
- Agree support process and roles





#### Co-capacity building – COL, TVET, industry

- COL capacity building
  - Industry plus educator teams
  - Develop templates SARA, storyboarding
  - Workplace plus online learning
    - How to videos
    - Virtual mentoring
    - Demonstrate, practice, ongoing feedback until competent
    - Moodle implementation course
    - Online courses in development
  - Technology support
    - Moodle development space
    - Moodle instance
- Workplace supervisor training





#### Practical skills pedagogy

- Move from difficult and conscious to innate
- Build muscle memory (cf sports training)
- Blend with
  - How to think theory, experience, problem solving
  - How to be attitude, craftsmanship
- Observation and imitation
- Practice 'feel the wood' 'read the dough'
- Importance of feedback





#### How far can you go online?

- Observation videos
- Part imitation through simulations/VR with automated feedback
  - Step wise introduction to complex processes
  - Gamification
  - Options for diverse experiences
  - Require equipment as for workshops
- Online support resources
  - Checklists, processes, templates, manuals
- Online portfolio of evidence of competence
  - Videos, conversations, job sheets etc
- Only real materials offer the practice to
  - 'feel the wood' 'read the dough'
  - Experience and problem solving, craftsmanship
  - Online works when the 'real materials' are digital





https://awo.aws.org/2016/04/virtual-reality-is-revolutionizing-welding-education/



#### No simulations, VR or AR?

- Only take you so far, still imperfect
- Cost to license or develop, limited openly licensed options
- Cost to use equipment, devices and data
- Workplace context enables affordable practice
- Long term could be a wonderful supplement to COL's model

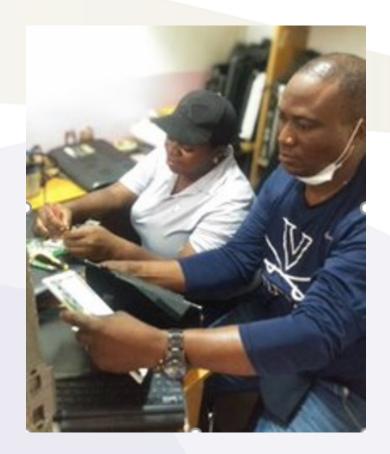


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#### Develop digital resources – Zambia, Nigeria

- Practical skills development
  - Online video demonstration, resources, instructions, some support
  - Workplace imitation, practice, feedback, support
- Practical assessment of workplace activities
  - Portfolio of digital evidence of competence, naturally occurring where possible
- Theory
  - Online resources and support
  - Assessed online, professional conversations
- Openly licensed to achieve scale





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mobile-phone button and touch- screen, all-parts.x  specification & installation- procedures and health & Safety- procedures. ¶  PC3.3 Demonstrate in person or record video of self, matching at least 7 correct GSM and mobile- phone parts in accordance with industry procedures, component's specification & installation- procedures. ¶  PC3.1,3.3.2, 3.3 Complete Online- quiz of identifying and matching- step-by-step processes and- procedures and H&S requirements. To-be-completed- first ¶  ¶  PC3.1,3.3.2, 3.3 Complete Online- quiz of identifying and matching- step by-step processes and- procedures and H&S requirements. To-be-completed- first ¶  ¶  ¶  PC3.1,3.3.2, 3.3 Complete Online- quiz of identifying and matching- step by-step processes and- procedures and H&S requirements. To-be-completed- first ¶  ¶  ¶  PC3.1,3.3.2, 3.3 Complete Online- quiz of identifying and matching- step by-step processes and- procedures and H&S requirements. To-be-completed- first ¶  ¶  ¶  PC3.1,3.3.2, 3.3 Complete Online- quiz of identifying and matching- step by-step processes and- procedures and H&S requirements. To-be-completed- first ¶  ¶  ¶  PC3.1,3.3.2, 3.3 Complete Online- quiz of identifying and matching- step by-step processes and- procedures and H&S requirements. To-be-completed- first ¶  ¶  ¶  PC3.1,3.3.2, 3.3 Complete Online- quiz of identifying and matching- step by-step processes and- procedures and H&S requirements. To-be-completed- first ¶  ¶  PC3.1,3.3.2,3.3 Complete Online- quiz of identifying and matching- step by-step processes and- procedures and H&S requirements. To-be-completed- first ¶  ¶  PC3.1,3.3.2,3.3 Complete Online- quiz of identifying and matching- step by-step processes and- procedures and H&S requirements. To-be-completed- first ¶  ¶  PC3.1,3.3.2,3.3 Complete Online- quiz of identifying and matching- step by-step processes and- procedures and H&S requirements. To-be-completed- first ¶  ¶  PC3.1,3.3.2,3.3 Complete Online- quiz of identifying and matching- step by-step processes and- procedures. To-be-com	Health·and·Safety·procedures·checklist.¶  Mobile·phones·manuals.¶  Mobile·phones·manuals.¶  Checklist·of·step·by·step·process-and·techniques·of·removing·and·replacing·damaged·parts·safely·ocedures.¶  Checklist·of·step·by·step·process·and·techniques·of·removing·and·replacing·damaged·parts·safely···¶  ¶  Checklist·of·step·by·step·process·and·techniques·of·removing·and·replacing·damaged·parts·safely···¶  ¶  Demonstration·in·person·or·recorded·videos·of·MC·removing·damaged·parts/components·and·replacing·with·good new·or·fairly·used·GSM·and·mobile·phone-sparts-in·accordance·with·lustry·procedures, component's·cordication·&·installation·procedures·and·health·&·Safety·procedures·and·health·&·Safety·procedures·and·health·&·Safety·procedures·and·mobile·phone-sparts-in·accordance-with-lustry·procedures.¶  3.1,3.3.2,·3.3·Complete·Online·iz·of·identifying·and·matching·pr-by·step·processes·and·procedures·checklist.¶  Mobile·phones·manuals.¶  Checklist·of·step·by·step·process·and·techniques·of·removing·and·replacing·damaged·parts/safely···¶  ¶  Demonstration·in·person·or·recorded-videos·of·MC·removing·damaged·parts/components·and·replacing·with·good new·or·fairly·used·GSM·and·mobile·phone-spare-parts·emphasising·safety·requirements.·(separate-videos·for·each·and-every·part)·¶  ¶  ¶  Demonstration·in·person·or·recorded-videos·of·MC·removing·damaged·parts/components·and·replacing·with·good new·or·fairly·used·GSM·and·mobile·phone-spare-parts·emphasising·safety·requirements.·(separate-videos·for·each·and-every·part)·¶  ¶  ¶  ¶  ¶  Demonstration·in·person·or·recorded-videos·of·MC·removing·damaged-parts/components·and·replacing·with·good new·or·fairly·used·GSM·and·mobile·phone-spare-parts·emphasising·safety·requirements.·(separate-videos·for·each·and-every·part)·¶  ¶  ¶  ¶  ¶  ¶  ¶  ¶  ¶  ¶  ¶  ¶  ¶	demonstrate-in-person-or-record-video-of-self,-removing-at-least-7-different-damaged-parts-and-replacing-them-with-new-or-fairly-used-GSM-and-mobile-phone-spare-parts-in-accordance-with-industry-procedures,-component's-pone-and-touch-y-all-parts.xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	componentobile phone their ne quiz. ¶  step by and



5.→To·troubleshoot·a·failing·SATA·cable·in·a·desktop·PC.·Select·the·tools·needed·to·fix·the·problem·from·the·set·of·tools·listed·below.¶





Correct: Screw driver, Multimeter, Static-strip watch, Cable tester¶

Feedback: ·Correct! ·¶

Feedback: Try again.¶













- Participants
- Badges
- ☑ Competencies
- **⊞** Grades
- ☐ General
- C Source Documents
- Occupational Health and Safety in GSM and Mobile Phones Repairs and Maintenance
- Communication in GSM and Mobile Phones Repairs and Maintenance

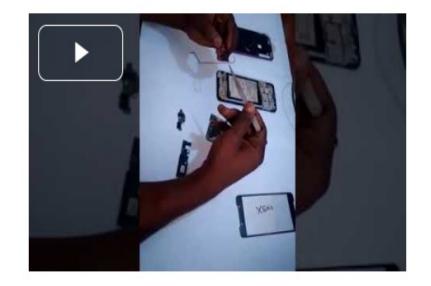
### Replacing faulty mobile phone spare parts with new or fairly used o

Preview

Edit Reports

Grade essays

How to match the correct GSM and mobile phone parts



#### Lesson menu

Ø -

- Introduction
- Components Installation Guide
- Health and Safety Procedure Checklist for Component installation
- Mobile Phone Manuals
- Process and Techniques of Removing and Replacing damaged parts
- Removing damaged parts and replacing with new or fairly used Mobile Phone spare parts
- Step by step procedures of how to match mobile phone parts
- How to match the correct GSM and mobile phone parts

Activate Windows
Go to Settings to activate Windows.

#### Existing materials - Tuvalu



Level 1 BCATS - 2021 Level 2 BCATS - 2021 Level 3 BCATS Site Notes and Changes

Home / Level 3 Unit Standards

#### **Level 3 Unit Standards**

Welcome to Level 3 BCATS!!

Until 2017, the only building and construction-related unit standards and qualifications designed for secondary schools have been at Levels 1 and 2, with some Level 3 unit standards (intended for those undertaking apprenticeships) available for those doing Gateway.

There are eight Level 3 BCATS unit standards, which are:

- > Flexible enough so that teachers/students can select their own projects in any of BCITO's 15 sectors providing they meet the Stage 3 BCATS project criteria.
- > Able to be achieved by undertaking projects in any of BCITO's trades.
- > Able to be achieved in school workshops, training establishments, outdoor areas, and/or in the workplace during industry placements ('work experience').
- > Explicit that attaining commercial competence is not a requirement.
- > Suitable for students to take as a subject as well as for those participating in 3+2, Gateway, or Youth Guarantee
- > Responsive to the reality that some students will likely be enrolled for a full school year, whereas others may be able to

#### **Select Unit**

Assessment Guidelines

Stage 3 BCATS Guide

L3 BCATS poster

Student Work Diary

29677 - Safety

29678 - Materials

29679 - Documentation

29680 - Communicate

29681 - Measure & calc

29682 - Tools, machinery

29683 - Other trades

29684 - Stage 3 project





#### Online/offline design

**Aptus** Watch later Share This mini-PC requires only battery power and can host up to 128GB of educational content Aptus and facilitate interactive, virtual learning anywhere. 



#### Working within national TVET systems

#### Quality assurance processes

- Registration of workplaces to meet standards
- Assessor training
- Assessment of competency
- Practical skills competency important, not how it was achieved
  - High stakes examination (Nigeria, Zambia)
  - Validated online portfolio (NZ)
  - Moves to online portfolios increase flexibility and affordability



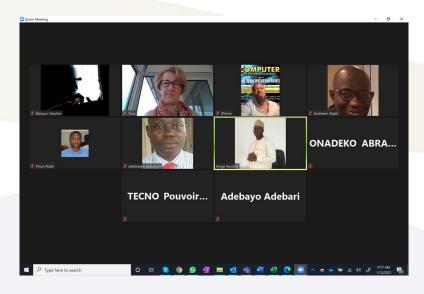






#### Influencing policies for TVET

- Initial government support
- Government agency involvement in advisory groups
- Events
  - Webinars
  - Launch events
- Monitoring and evaluation







#### Conclusions

Online development of practical skills is not yet possible (except for digital skills)

Online assessment of practical skills developed at a distance is possible through online portfolios of digital evidence

Distance TVET is possible using online for theory, learner support and as a repository for resources (learning and evidence of competence), and workplace infrastructure and people to practice and assess practical skills

Workplace plus online learning models require significant up-front investment in capacity building and resources development, but offer the promise of increasing access through affordability and flexibility, while maintaining quality and relevance when embedded in national TVET systems

For disadvantaged learners, openly licensed simulations and VR could support online development of the first steps towards practical skills



## Thank you

tneal@col.org





## YABA COLLEGE OF TECHNOLOGY SKILLS IN DEMAND PROJECT



A project for Teaching Practical Skills in Nigeria ICT Industry based on demand-driven, competency-based, workplace plus online learning

**PARTNERS:** 





#### **Brief About Yaba College of Technology**

- Nigeria's first Technical Institute established iOctober 1947
- Currently the nation's premier higher institution with 8 schools, 34 academic departments & 70 accredited programmes, across ND,HND and I ost-HND levels.
- ❖ One of ten institutions chosen by UNESCO-UNEVOC as innovation Hub based on her proven experience and commitment to innovation in n particular in the fields of entrepreneurship, digitalization and/or greening
- **\*** Established Flexible Skills Development

Centre in 2016 in line with its partnership with COL



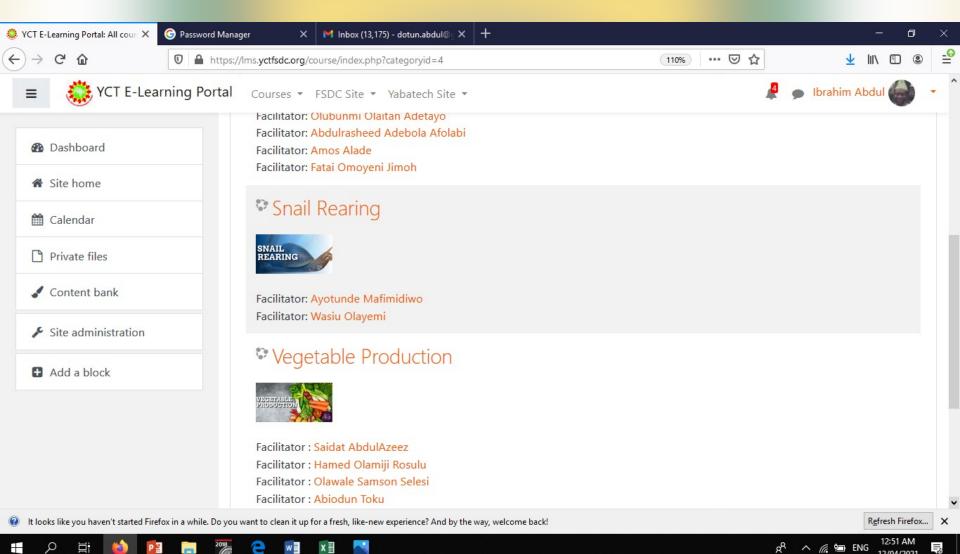




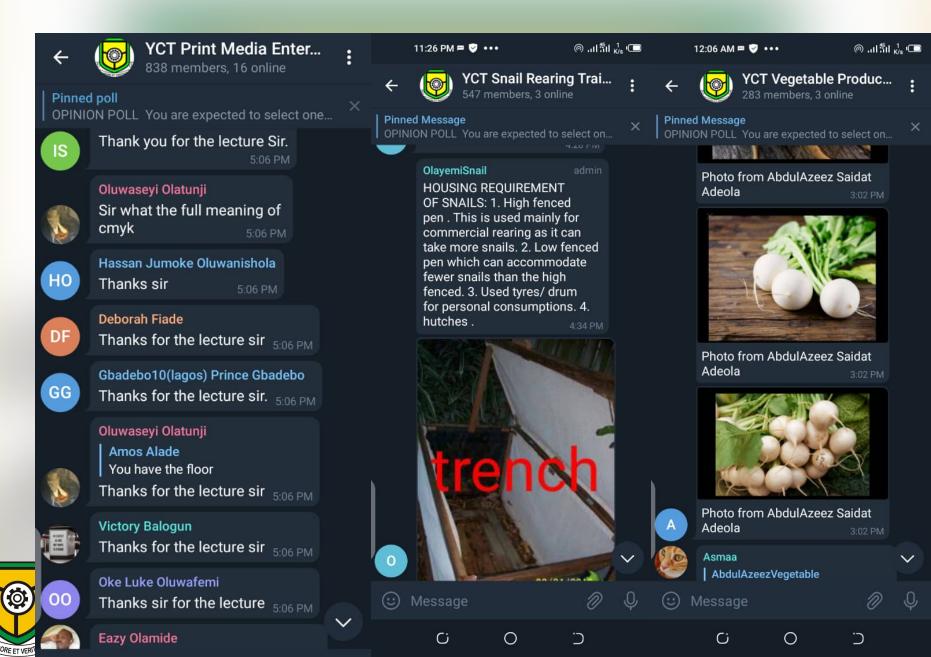


☐ The Flexible Skills Development Centre delivers skills training using a bl ended mode (Online plus face to face teaching).

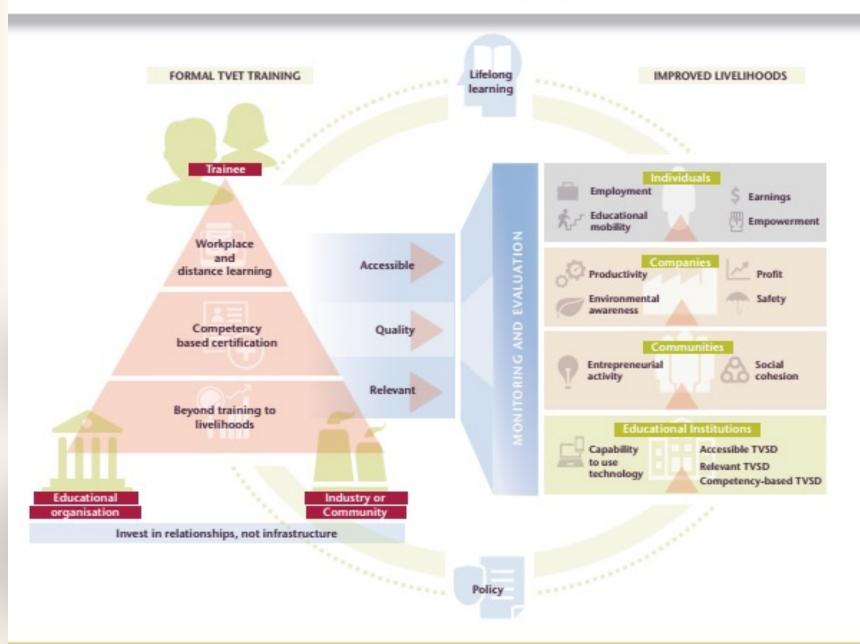
A Learning Management System is usually combined with social media p latform for effective engagement of learners



#### A snapshot from training provided during COVID-19 Lockdown in Nigeria



#### SKILLS IN DEMAND MODEL



Qualification Phase 1: Phase 2: in focus **Formalising** Develop and test the Prove the model Skills informal Demand through the model with 80 Master existing apprenticeships **Craftsperson training partnership with** to meet Level 2 of 500 1200 Master total of National apprentices to achieve Craftsperson each **Occupation Level 2 of the National training two** Standards in batches of 5 **Occupational** either of Standards (NOS) apprentices Certificate in either (i.e. 12,000 in one i. Mobile Mobile phone Repair year). **Phone Repairs** Computer or and **Hardware Repair** Maintenance ii. Computer Hardware Repairs and Maintenance

Roll out the programme nationally, with 3000 Master Craftsperson each training two batches of 5 apprentices.

Phase 3:

Making a total of 30,000 learners per annum

 ADVOCACY FOR **IMPROVED** PARTICIPATION OF **ALL STAKEHOLDERS** AND NATIONWIDE ADOPTION OF THE MODEL THROUGH WEBINAR SERIES





#### YABA COLLEGE OF TECHNOLOGY, YABA, LAGOS, NIGERIA



IN COLLABORATION WITH



AND



PRESENTS

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#### THEME:

DEVELOPING SUSTAINABLE QUALITY APPRENTICESHIP IN NIGERIA: The Role of the Government and Organized Private Sector.



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FLEXIBLE SKILLS DEVELOPMENT CENTRE



in collaboration with

COMMONWEALTH OF LEARNING AND

COMPUTER TELECOMMUNICATION ENGINEERING ASSOCIATION OF NIGERIA (COMTEAN)

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FORMALISING INFORMAL

0

10TH, SEPTEMBER 2020

3.30PM

Zoom

Webingr ID: 818 7811 3526 Register at https://yctfsdc.org/webinar-registration/

https://m.facebook.com/fsdcyabatech/

SPEAKERS:



DR. TERSEER NYULAKU Skills Adviser, British High Commission NSQF, NBTE



ENGR SULEIMAN MUHAMMAD YUSUF



MS TERRY NEAL **Education Specialist**, TVSD, COL



ENGR. FEMI OMOKUNGBE Rector, YCT





JOE EJIOFOR **Head Public** Relations Unit, YCT



ENGR DR IBRAHIM ABDUL Director, FSDC-YABATECH

#### RSVP:

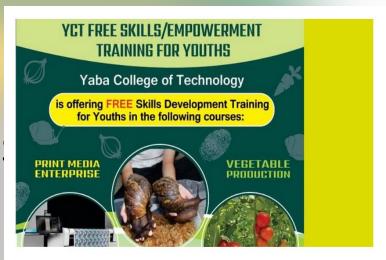
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For YCT FSDC by: (infonet) Solutions

Coll/WhatsApp: +2348068648339 **Webinar & Online Events Hosting** 

#### Benefits of the SID Project so far

- IMPROVED CAPACITY TO **DELIVER SKILLS TRAINING** THROUGH DIVERSE METHOD:
- COLLABORATION WITH **INDUSTRY IN:** 
  - CURRICULUM DEVELOPMENT
  - RESOURCE DEVELOPMENT
  - IMPLEMENTATION
- SCALING UP TO INCLUDE OTHER WORKPLACES AND SKILL AREAS



Yct Free Skills/empowerment Training For Youths

By Admin Science Occupance Occupa



### THANK YOU







#### TEVETA'S Perspective

on

#### The Workplace plus Online Training Model

By

PHYLLIS C L KASONKOMONA

Director - Development

TEVETA

13 Apríl 2021

#### **ABOUT TEVETA**

Established in 1998, TEVETA is the statutory body overseeing Technical and Vocational Education Training (TVET) implementation in Zambia.

#### Core Functions of TEVETA include:

- Quality Assurance of TEVET
- Curriculum and Training Systems Development
- Examinations, Assessment and Certification

#### **Training Models**

- Through its Development Division, TEVETA oversees four training models namely:
  - Institutional-based training;
  - Workplace –based training
  - TVET Learnership scheme
  - Open, Distance and Flexible Training

#### PROVISION OF TEVET

The Dominant mode of providing TVET in Zambia is still through traditional face-to-face which is institutional based training.



## Challenges in using other existing training models

The Challenges brought by COVID -19 have provided an opportunity for the entire TEVET to enhance provision of TVET through other models that include e-learning.

However, some of the challenges associated with implementing TEVET through the other training models include:

- Practical nature of TVET programmes
- Lack of online facilitation skills for most TEVET trainers
- Lack of suitable interactive learning materials for practical courses
- Lack of ICT infrastructure including e-learning platforms
- Industry linkages
- Only 7.5 % of institutions have adopted to ODFL with only 7.8% learners (2019, TEVETA Annual Report)

## The Workplace plus Online Training Model

- Started before the COVID-19 Pandemic through a Pilot Project at LTBC, a TEVETA registered institution, in Zambia.
- Programme of training is in Joinery Skills



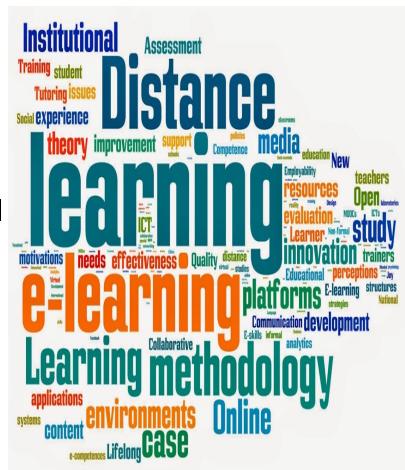
#### **Achievements Recorded**

- Partnership with Industry
- Capacity building of college staff in learning and media design key for OER development.
- Materials developed will be shared on the recently centralized Moodle Platform for TEVETA
- The capacitated staff will contribute significantly to the development of OERs across other practical TVET programmes
- Moodle Implementation Course offered to staff.

#### Practical skills – How far can we go?

The Workplace plus Online Training Model could be a Game Changer to address challenges of teaching practical skills online:

- Teach theory online
- Video demonstrations for practical skills
- Workplace mentors connected online to the TVET institution
- Collect evidence of practical skills online
- Existing formal assessment from TEVETA – change in the future?



## The End

# Thank you for Listening!