



**Solutions for Youth Employment**  
**How Organizations Can Adapt to Virtual Operations during COVID19**  
**Tools for E-learning and Remote Work**

May 14, 2020 | 11:00am – 12:00pm EST | Webex



Microsoft  
**Community  
Training**

A platform to enable learning for  
**everyone, everywhere**

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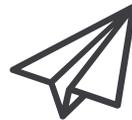


# Learning is key to growth & prosperity



## Bridge the skill gap

Help current and upcoming workforce gain necessary skills and provide access to meaningful jobs



## Empower the under-served

Help deprived communities achieve better quality of life via vocational training and after school program on foundational and life skills



## Driving awareness

Educate target communities on multiple of topics to engage and drive change in behavior

A photograph of two men, one older and one younger, looking at a tablet together. The older man is wearing a white shirt and a white turban. The younger man is wearing a white t-shirt. They are both looking intently at the tablet held by the younger man.

# Enabling learning at scale is challenging

## Limited Infrastructure

Low end shared devices and limited connectivity

## Geographically distributed learners

Lack mentorship

Lack of standardization  
Budget constraints

Low Digital Literacy  
First time PC and mobile users

## Microsoft Community Training Overview

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An Azure powered Learning app to enable organizations to run community learning programs.

Support personalized community learning at scale with affordable, easy-to-manage technology, limited infrastructure, robust security and privacy protection.



Available as a managed solution from **Azure Marketplace**



Self-serve, n-click **setup** in less than an hour. No **IT overhead** for deployment & management



Designed & optimized for **mobile-first and mobile-only** audiences



Cloud solution + **white-labeled endpoints** – responsive web app, Mobile app, APIs



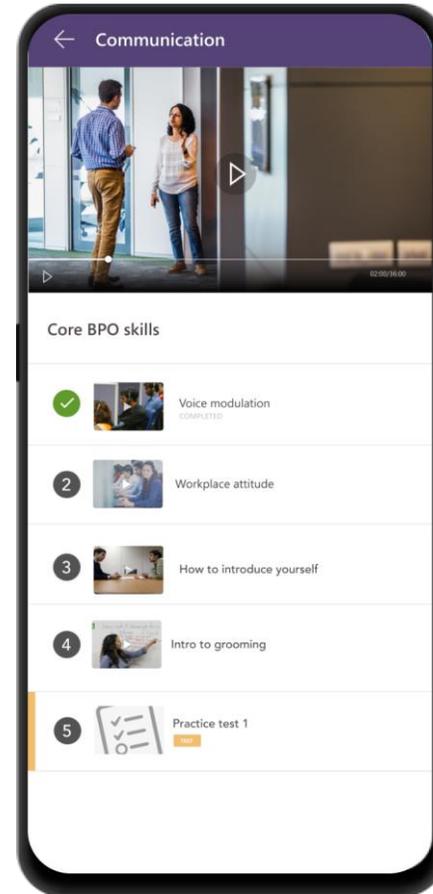
Leverage to **enable learning scenario** in Microsoft Teams



No **licensing fee**; Customers pay only for platform hosting

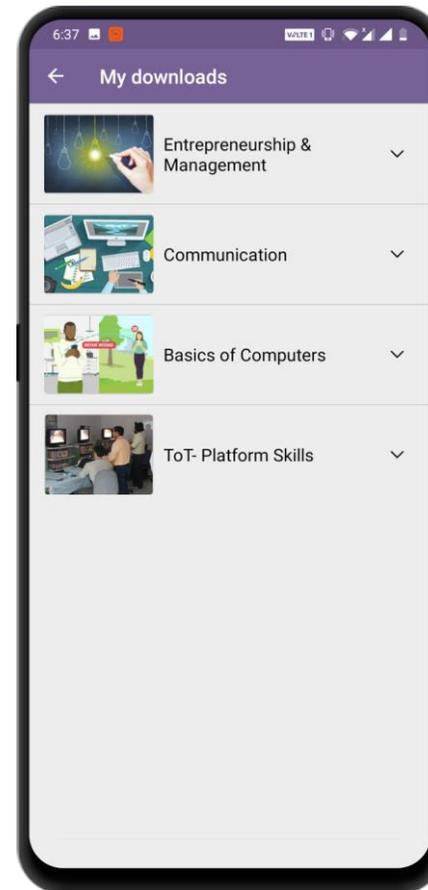
# Learning Made Easy

Clean and visual interfaces provide an intuitive and engaging learning experience for learners of all backgrounds.



# Anytime, anywhere learning

Supports learning in low bandwidth networks and even offline. Learners can access courses anytime, anywhere from their choice of device



# Enable your grassroots

User management and monitoring tools for your managers, ground staff and facilitators to reach out to your distributed communities and drive adoption and engagement of your learning programs.



Contoso Learning

My groups

- Summer batch
- Test group
- All users
- Delhi Marketing Team**
- Admins

Delhi Marketing Team

User (332) Courses (6)

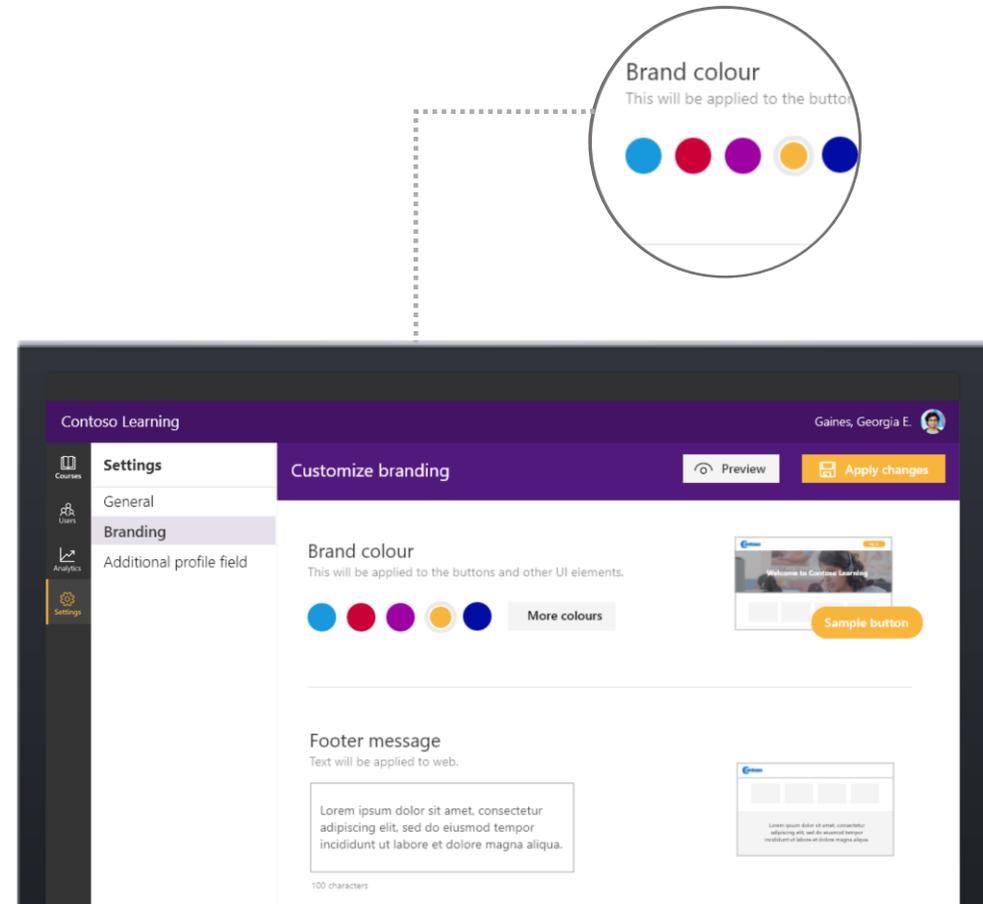
Add User Download List Send announcement

Name	Date Added	Contact
Gaines, Georgia E.	Yesterday, 3:34pm	98747749382
Mcclain, Hedda E.	Mar 22, 8:15am	98747749382
Mayo, Lawrence W.	Oct 18, 10:23am	98747749382
Curtis, Cole F.	Oct 23 2016, 2:22pm	98747749382
Bridges, Jonah W.	Oct 24 2016, 4:16pm	98747749382
Mathis, Noelle J.	Oct 26 2016, 8:57pm	98747749382
Saunders, Basil R.	Oct 29 2016, 10:33pm	98747749382
Houston, Maia J.	Oct 24 2016, 3:56pm	98747749382

New Group

# Make it your own

User Personalize the look and feel of your learning portal. Configure content and users as per your needs. Integrate with your existing systems.



# Assess and Measure

Out-of-the-box reports and exhaustive instrumentation. Create rich custom reporting to track progress and measure outcomes.

The screenshot displays the 'Palakkad Evening Batch' dashboard in the Contoso Learning system. The user profile for Gaines, Georgia E. is shown with a 70% average quiz score. The dashboard includes a 'My groups' sidebar, a 'Palakkad Evening Batch' header with course completion statistics, and a table of enrolled modules.

Module Name	Average Quiz Score %	% Course Progress	Quizzes Completed	Enrolled On
01. Work with Computers	60	60	1	23/07/2019
01. Basics of Computer Science	NCF ATTEMPTED	0	0	23/07/2019
05. Stay Safe Online	50	80	0	23/07/2019
02. App Labs	40	70	0	23/07/2019
02. Access Information Online	20	40	1	23/07/2019
03. Make Apps and Enegis	80	70	0	23/07/2019
03. Excel for Windows	100	100	0	21/08/2019

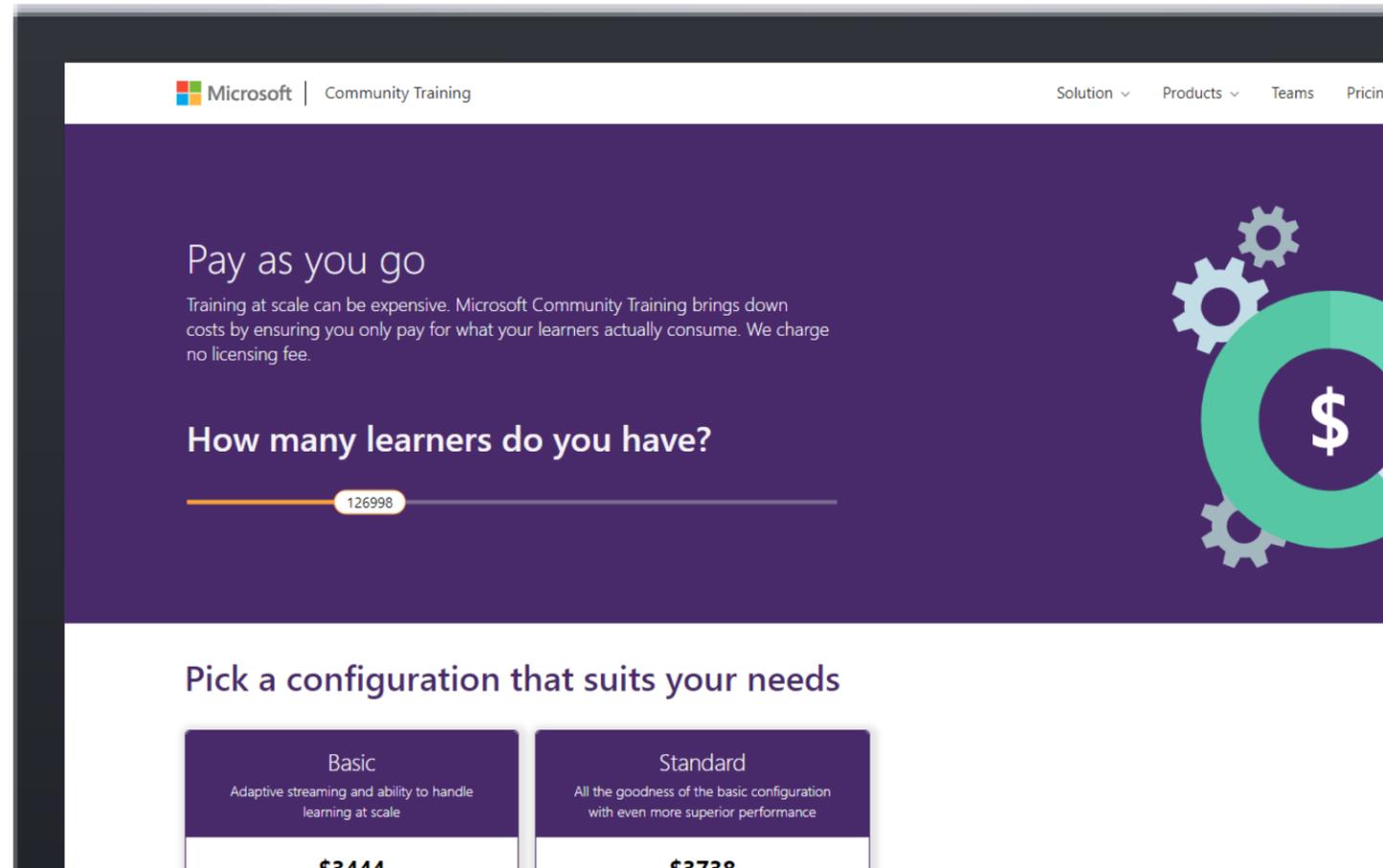
# Pricing

## Pay as you grow

Training at scale can be expensive. Microsoft Community Training brings down costs by ensuring you only pay for what your learners consume. We charge no licensing fee.

Nonprofits are eligible for a \$3500 annual Azure credit that they can use towards Microsoft Community Training consumption.

<https://communitytraining.microsoft.com/pricing/>



The screenshot shows the Microsoft Community Training pricing page. The header includes the Microsoft logo and 'Community Training' on the left, and navigation links for 'Solution', 'Products', 'Teams', and 'Pricing' on the right. The main content area has a dark purple background with the heading 'Pay as you go' and a sub-heading 'How many learners do you have?'. Below the sub-heading is a progress bar showing '126998' learners. To the right of the text is a graphic of three interlocking gears, with the largest gear being green and containing a white dollar sign. Below this section, the page transitions to a white background with the heading 'Pick a configuration that suits your needs'. Two configuration cards are visible: 'Basic' with the description 'Adaptive streaming and ability to handle learning at scale' and a price of '\$3444', and 'Standard' with the description 'All the goodness of the basic configuration with even more superior performance' and a price of '\$3738'.



Microsoft  
**Community  
Training**



**340K**

Registered Users



**70**

Active Customers



**1.77M**

Course Enrolments



**1.04M**

Course Completions



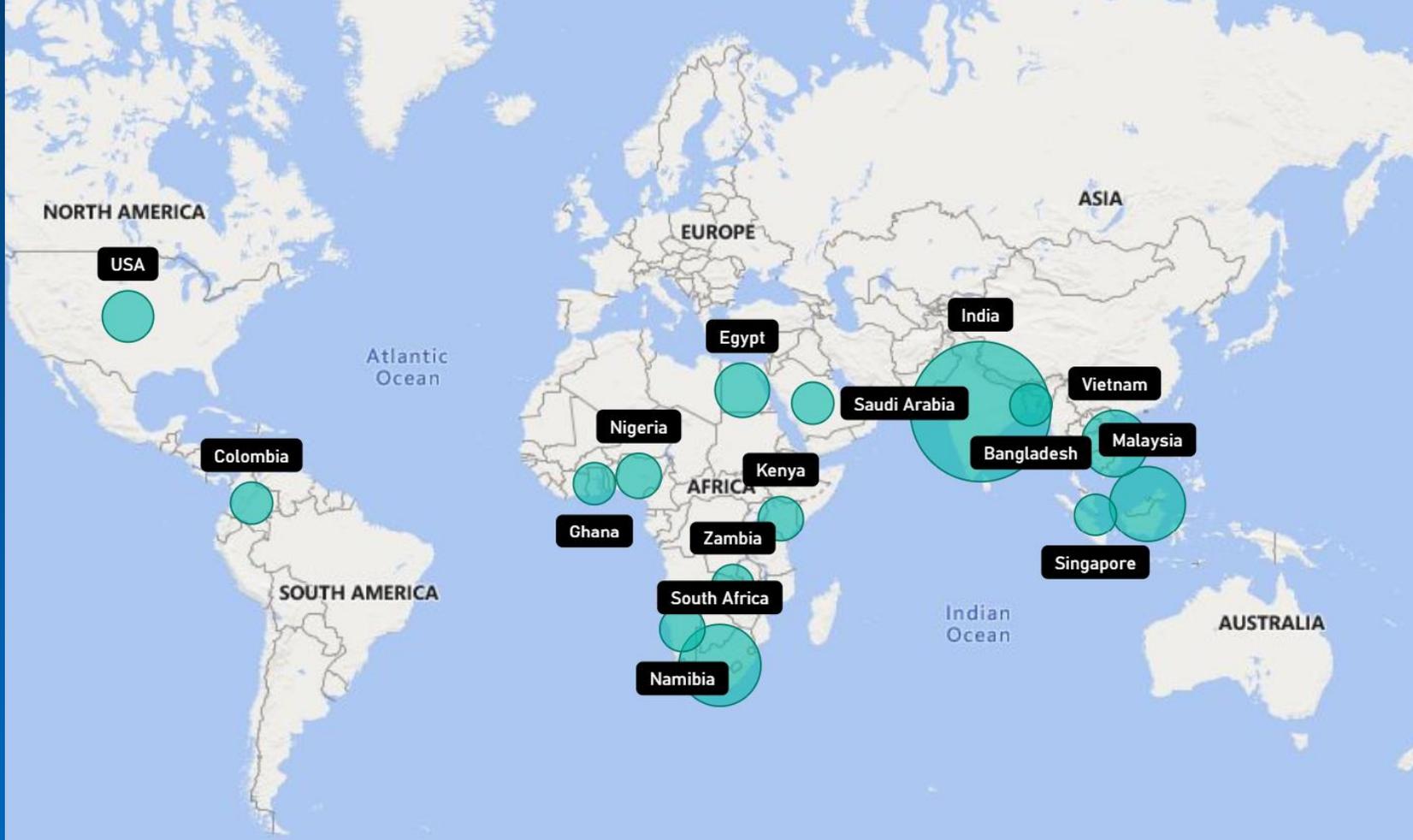
**53%**

New Azure Customers



**09**

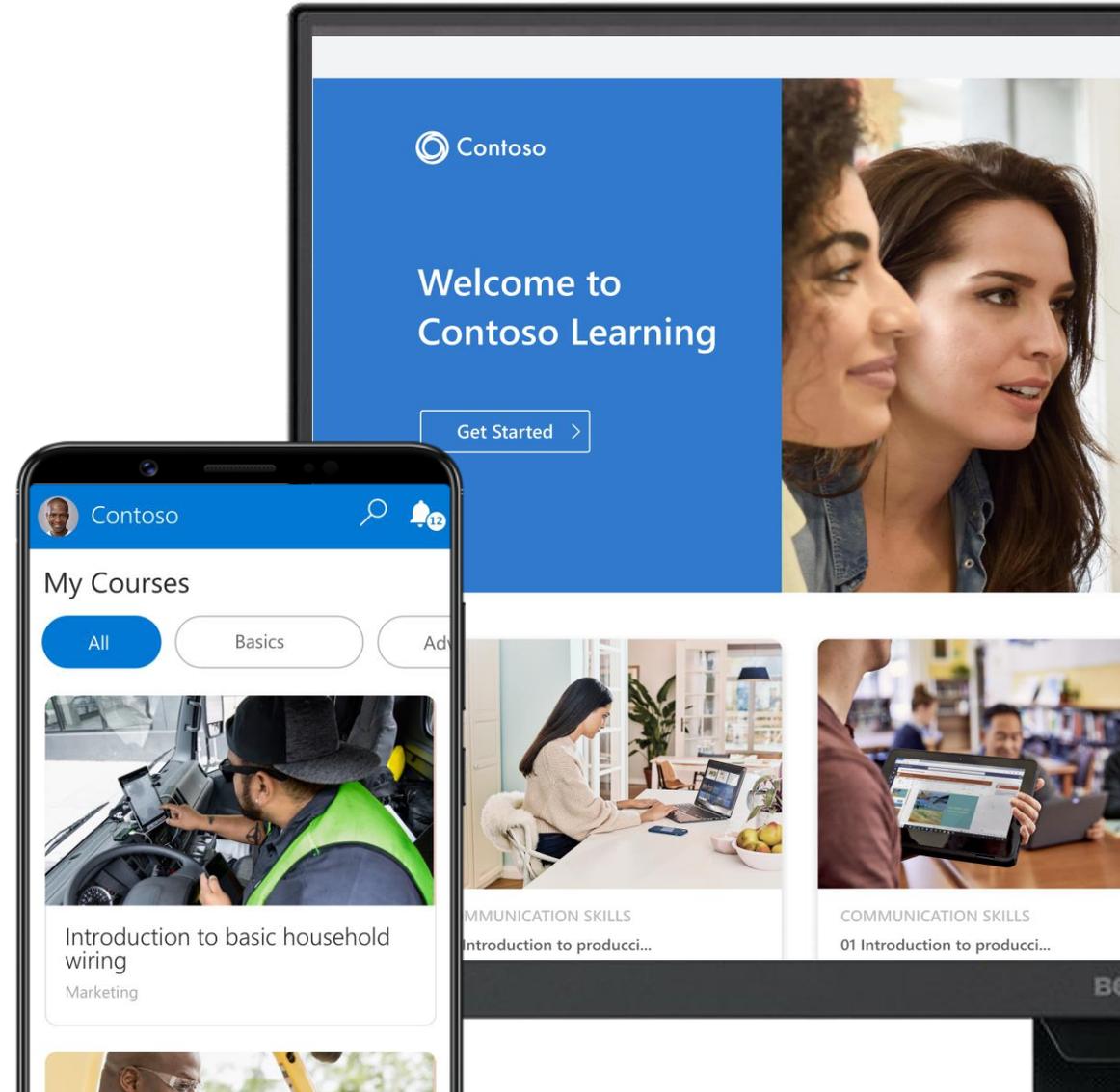
Teams Deployment



# Thank you

For more details visit

<https://www.microsoft.com/communitytraining>



# HOW ORGANIZATIONS CAN ADAPT TO VIRTUAL OPERATIONS DURING COVID-19

## TOOLS FOR E-LEARNING AND REMOTE WORK

SAP Litmos 

Juan Cuadros, Vice President Global COE and Litmos Presales, SAP



THE BEST RUN



# Agenda

**Adapting to Virtual Operations and Remote Work**

**Adapting to Learning Remotely**

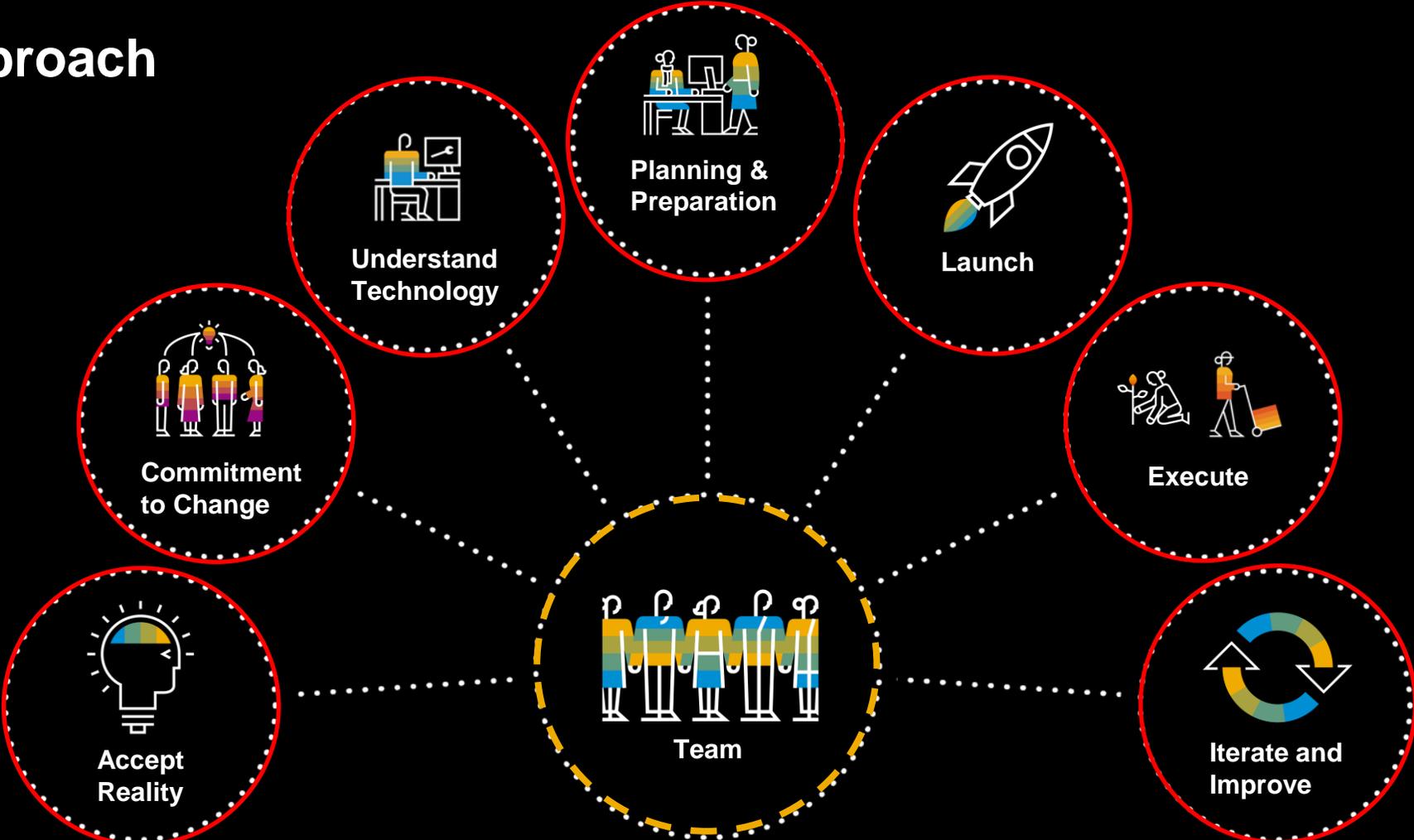
**Use Case**

**Available Offers**

# **Adapting to Virtual Operations and Remote Work**

# Adapting to Virtual Operations and Remote work

## A step-by-step approach



# Understanding Technology: a few tips for better outcomes



## Find Expertise

- In-House
- Recruit Volunteers
- Pro Bono Consulting



## Avoid Complexity

- Ease of Use
- Self Service Model
- Low/No Connectivity



## Think Longer Term

- Time limited offers
- Post Covid-19
- Total Cost over time



## Mind Security & Privacy

- Cybersecurity needs
- Continuity
- Privacy
  - Data
  - Communications

## Adapting to Virtual Operations and Remote work

Access learning paths and courses for guidance on best practices for working remotely, maintaining hygiene and mental wellness for workers, and develop leadership with the Remote Readiness and Productivity Academy.

Access is free for anyone who needs it:

<https://remote-readiness.litmos.com/global-signup>

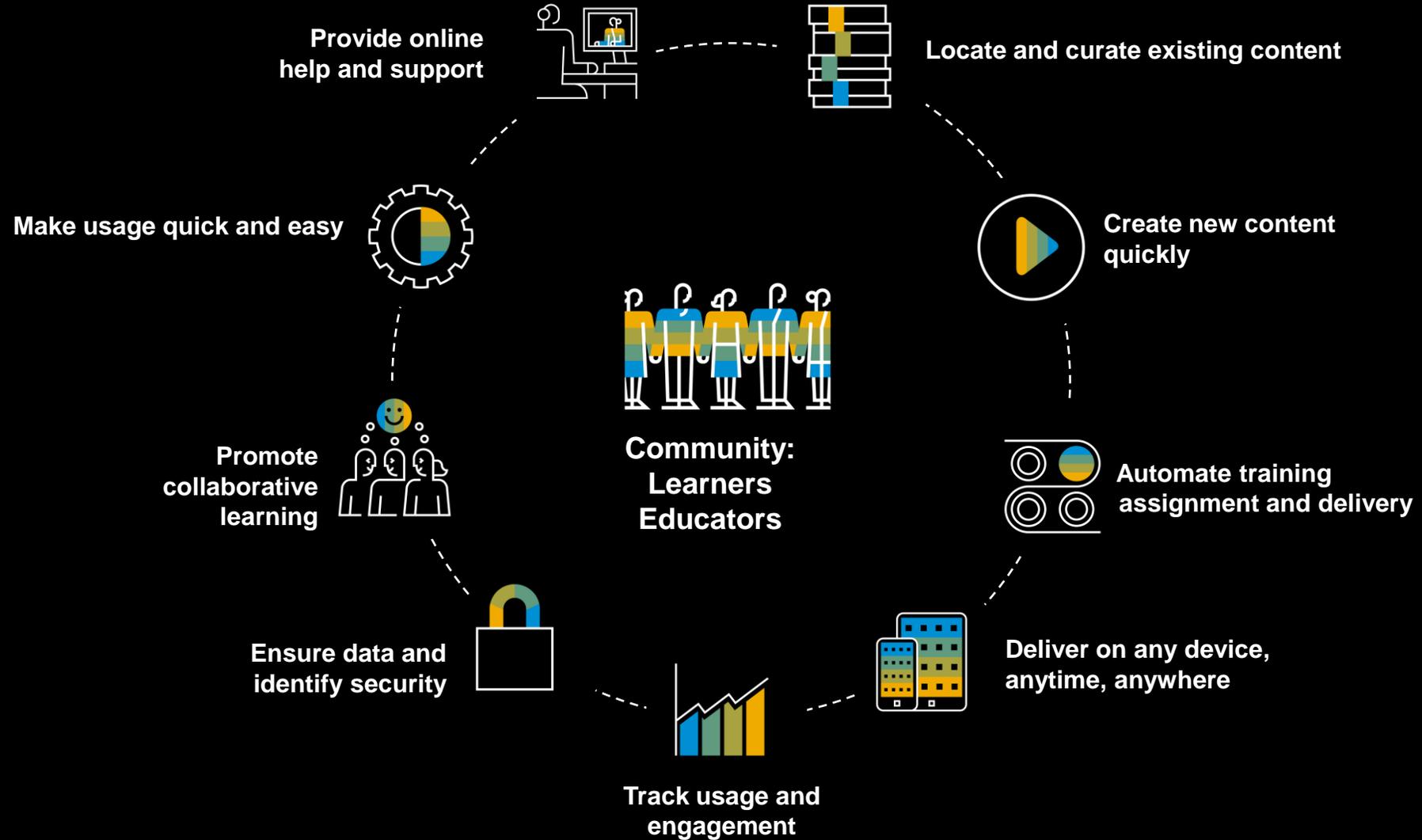
SAP Litmos 

Access  
the **remote  
readiness**  
& **productivity  
academy**

THE BEST RUN 

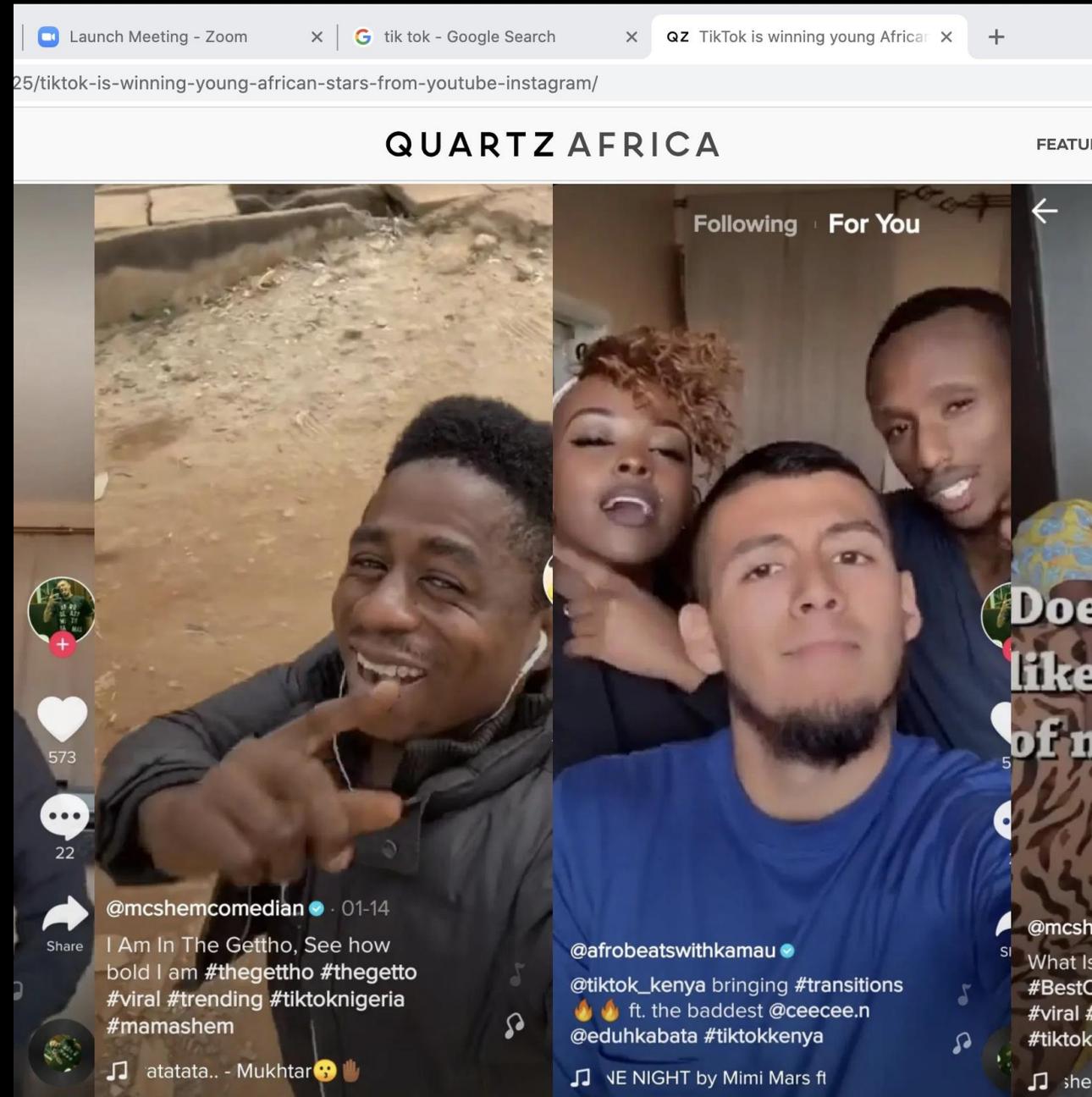
# Adapting to Learning Remotely

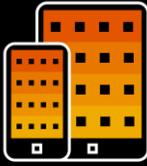
# Adapting to Learning Remotely



# Effective Content: a few tips

- Microlearning – very brief & specific
- Use Video Whenever Possible
- Make Engaging – Think “Tik Tok”
- Do Not Convert In Person Training (ILT)
- Live Web Training if Bandwidth Allows



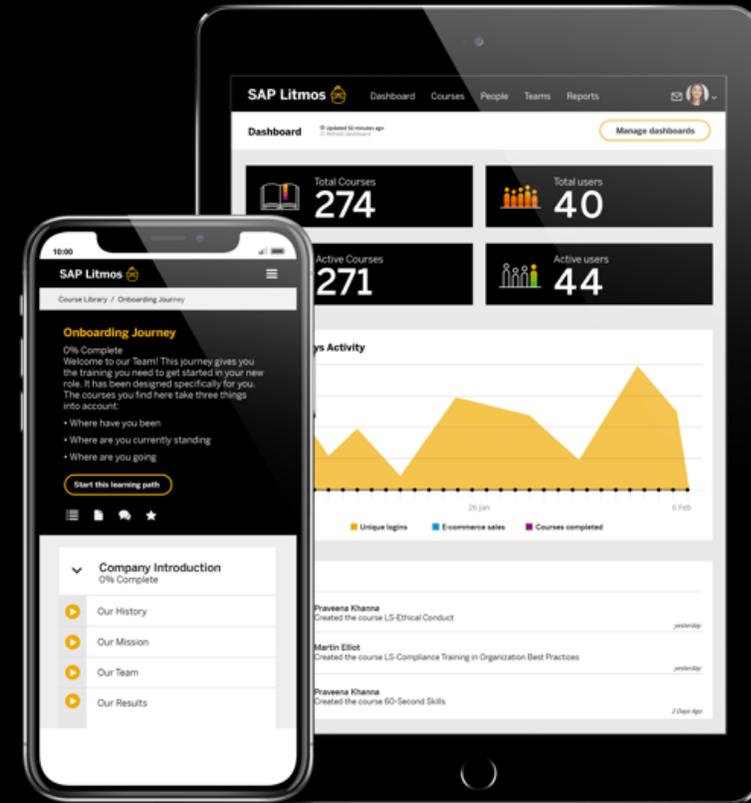


# Ease of Use on Any Device, Anywhere, Any Time



# Special Considerations for Low Bandwidth / No Connectivity

- Learning Platform should be:
  - Lightweight
  - Mobile native - SmartPhone / Tablet
- Course content is top factor
  - Use of Video
  - Designed for Mobile
- Offline Capabilities are Key



# Use Case

# Use Case for African Farmers: atingi



Federal Ministry  
for Economic Cooperation  
and Development



- Project: Initiative by German Minister of Economic Cooperation & Development under the name **atingi** to bring agricultural learning and business practices to remote regions in Africa.
- Scope: Up to 100,000 external users and up to 50 Admins-internal users
- GIZ is a non-profit entity in the public sector. Mostly German government funded.



Welcome to your personal learning space

Bienvenue dans ton espace  
d'apprentissage personnel

Username

Password

- Show Password
- Remember me on this computer

Login

[I've forgotten my username/password](#)



# Available Offers

## SAP Contribution to All Organizations

- 100% Free – No Strings Attached.
- Email data not used – will be deleted.
- Will be Available until end of June/2020

<https://remote-readiness.litmos.com/global-signup>

SAP Litmos 

Access  
the **remote  
readiness**  
& productivity  
academy

THE BEST RUN 

# SAP LITMOS FREE TRIAL:

No risk, obligation, or credit card required.

<https://www.litmos.com/cx-trial>

## Self Service Trial Model:

If you would like to continue to use for free for 10 more weeks, please send an email referencing this presentation to: [juan.cuadros@sap.com](mailto:juan.cuadros@sap.com)

**SAP Litmos** 

## The New Gold Standard for Training with Game-changing Content

SAP Litmos solutions are the future of rapidly implemented training for the customer-focused enterprise. The solution combines the powerful Learning Management System (LMS)—SAP Litmos Training, with a robust course library—SAP Litmos Training Content.

Here's what's included:

- The most comprehensive learning features and capabilities on the market
- An ever-growing library of relevant training courses
- Highest accessibility via any device for internal and external learners
- Seamlessly integrate with the rest of your ecosystem; out-of-the-box Salesforce Integration
- Epic engagement and adoption with gamification, leaderboards

**GET A FREE TRIAL**  
No risk, obligation, or credit card required.

If you have a promotional CODE, please provide it to a Litmos representative at your first touchpoint.

First Name  
Last Name  
Work Email  
Company Name  
United States  
Select State  
+1 Work Phone  
Custom Domain -trial.litmos.com

I agree to the terms of service and privacy policy.  
Callidus Software Inc. will use any of the data

Training In The Now  
Watch later Share

# Thank you.

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